

Return Merchandise Form

We hope that you are happy with your StormLake purchase. However, if you find it necessary to return a product, please let us know and we will make every reasonable effort to satisfy you. Contact us by email at support@storm-lake.com or at 865-988-8933.

Shipping and handling fees are not refundable. A copy of the purchase receipt from StormLake or an authorized retailer must be provided in order to exchange, return, or receive warranty service.

Items returned unused and in original packaging in resalable condition within 30 days of purchase will be issued a refund, credit, or exchange. Items returned after 30 days will be subject to a 20% restocking fee. Returns are not accepted after 90 days of purchase.

All sales are final on apparel, accessories, special orders, and all special offers.

Opened or used items are not eligible for return unless item is defective. Barrels that have been installed or fired are considered used and are not eligible for return. It is the purchaser's responsibility to ensure that parts are correctly selected and installed. Returns are not accepted due to fit or function issues that result from improper installation or incorrect selection.

Orders paid by credit card are refunded to the same credit card. Orders by cash, check, or money order are issued store credit.

Returns are not accepted without a Return Authorization Number. Allow 2-3 weeks credit processing time.

For issues with fit or function, please contact StormLake directly at 865-988-8933 or support@storm-lake.com before returning item. Many of the most common issues can be resolved via telephone or email. We will attempt to work with you to troubleshoot the issue before authorizing a return.

See product warranty for more details.

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busine	ss Name				Date			
	Name					Phone		
	Address					Email		
City, State Zip								
Invoice or Order	Number							
wish to return th	ese items			-				
Item #	Qty	Explanation of Problem			Code		Price	Total
wish to receive t	hese item	is in exchange						
Item #	m # Qty Description				Price		Total	
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Reason Codes								
A. Received dam	aged	B. Defective (out of specification) C. D			es not fit			
D. Wrong item received		E. Changed my mind		F. Other				
J		,						_
Action Requested Refund Credit Exchange								
					3.			
f exchange is of	areater va	ilue, please enclose check or	money order or cre	edit card inform	ation			
Card Number		mae, produce director director di	money erder er ere		ation			
CID Number 3 digit on back of M/C or Visa, 4 digit on front of								of Amey
Expiration Date				o digit on	buok of h	0 0. 1.0	a, raigit on non	or / unox
Signature								
Oignature								
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